

GENERAL – SITE

- All attendees must respect the other users of Stoneleigh Park including adhering to the speed restrictions of site.
- The hire is strictly for the user of the Equestrian All-Weather Arena; there is **NO** hacking around site or using other areas any user found not adhering to this will be asked to leave site immediately.
- There are strict No dogs allowed in the arena.
- Dogs must be kept on leads at all times when on Stoneleigh Park.
- Riders must be accompanied by an adult over 18, either on foot or mounted.
- Users must thoroughly poo pick after using the facilities, including the car parks tools are provided.
- Parking is on the allocated hard standing car park only. **NO** parking on the grass.
- NO mucking out lorries or trailers on site.
- Toilet facilities will be open for you to use during the hire; facilities must be left as they are found.

SAFTEY EQUIPMENT

- Riding hats that adhere to the current BE safety standards, with no fixed peak must be worn.
- Body protectors that adhere to the current BE safety standards **must** be worn.
- Failure to wear correct safety equipment will void any insurance and result the rider being ejected from the facility.

<u>BEHAVIOUR</u>

- Riders and their companies must co-operate with the others using the facility.
- Bad behaviour or language towards staff and other users will strictly not be tolerated and will result in the user asked to leave site immediately and may result a ban in using the facilities in the future.
- Riders must ride within their capabilities and observe their surroundings accordingly.

FACILITIES TERMS AND CONDITIONS, PRIVACY POLICY

- All data provided is kept by the Grandstand Group in their secure database.
- Data is held for users to make re-bookings more straight forward and to enable is to contact you in an emergency.
- Grandstand Group do not share data or allow access to the data to any third parties.

- User data is not used for advertising purposes.
- User data may be used to send a newsletter regarding the facilities.
- Users may request access to their data at any time and may request for it to be securely removed. All requests should be sent to privacy@grandstand.co.uk and the request will be actioned within 48hrs (working week applicable)

INSURANCE

Grandstand Stoneleigh Events Limited is the provider / operator of the facilities. Grandstand Stoneleigh Events Limited has insurance to cover the risk of providing the facility only.

Any user / hirer needs to ensure that they have their own Public Liability Insurance for the activity, NO user / hirer is covered under the Grandstand Stoneleigh Events Limited insurance policy.

CANCELLATION POLICY

If you wish to cancel, please contact 02476857010 or email info@theshowingregister.co.uk

- a) Cancellations with less than 24 hours notice will not receive any refund.
- b) Cancellations with more than 24 hours notice will be able to rearrange the hire of the facilities, subject to availability.